

ASSISTANT MANAGER PLATFORM CANARY WHARF

Platform is the UK's leading video games theatre, on a mission to take our venues across the UK, Europe and beyond.

We are currently on the lookout for top players to join our ever-growing squad.

Our venues focus on delivering impeccable experiences; never compromising on quality of product & service

It's an exciting time to join us as we enter a huge growth period and transition from a successful start-up to an industry leading organisation.

We pride ourselves on our safe, inclusive and innovative culture and our people first ethic. In exchange for your hard work we offer competitive pay, perks and rewards at every level.

About the role

Our Assistant Managers are the integral supporting characters we can't complete our missions without. They assist their Management in ensuring every facet of their venue is next level.

We are currently on the lookout for current Assistant Managers seeking a new mission, or superstar supervisors looking to level up! This role will support venue management in the opening and running of our second venue in the bustling district of Canary Wharf.

Platform Canary Wharf will be a huge opportunity for the right character. This really is a key appointment in the unlocking of our expansion plans.

This role will be Achievement Goal driven, with a huge focus on exceeding excellence in people management, guest experience, morale and product, world class safety and outstanding financial performance.

Key Missions

- Lead, motivate, engage and train their people whilst delivering outstanding guest experience and maintaining operational excellence of the venue, under the direction of their GM & DM
- Confidence in running all aspects of a multi-faceted operation, including financial awareness, people management, labour cost management and stock control
- Assist management in driving sales and exceeding KPI targets
- Promote, lead and role model a people first culture; ensuring your team are equipped and engaged to perform and flourish
- Responsible under Venue Management for all compliance, health & safety, food hygiene, licensing, security and maintenance issues relating to their venue
- Ensure due diligence and compliance is next-level and your people are fully trained and equipped to work safely and optimally at all times

Character Selection

- A passionate and spirited leader; role modelling behaviours is a must
- A love of hospitality, guest experiences and customer service focussed
- A people first ethic: great people make great numbers
- A next level communicator, both written and verbal; leading with professionalism

Special Skills

- Minimum 1+ year experience at a Management level (or incredible supervisor ready to take the next step)
- Stock management experience (Essential)
- Health & Safety and Food Hygiene knowledge (L2)

We fully advocate, cultivate and support an inclusive working environment. As an equal opportunity employer, we celebrate diversity and are committed to creating an inclusive environment for all employees. If you need any further information or have any requirements in relation to your application, please don't hesitate to contact our People Team who will happily assist